

YMCA of the Oranges Retires Paper and Pencil

Organization Moves to ThinSoft™ Time and Attendance for Staff Scheduling



Metropolitan YMCA of the Oranges at a Glance

Industry: Largest Association of YMCAs in New Jersey

Location: Six metro NJ locations

Size: Over 181,000 members

Founded: 1885

Solutions: ThinSoft

www.metroymcas.org

Scheduling and Staffing Headaches Disappear for YMCA of the Oranges

The YMCA of the Oranges (NJ) is a historic organization that has always served the community, focused on bringing “Civic and Cultural Improvements to the Oranges.” In order to deliver lasting personal and social change to its community, the YMCA had to improve its operations and efficiency.

The YMCA of the Oranges has been a ThinSoft user since 2010. According to Control Assurance Specialist Sharon Malone, as the YMCA continued to grow, it became hard to track and optimize staffing and employee scheduling. “We were very inefficient. We were using pencil and paper to schedule our staff, calculate payroll, then manually entering that information into our payroll system.”

Enter ThinSoft Time and Attendance Module

In the spring of 2012, the YMCA of the Oranges invited Gib Underdown and John Carr to New Jersey to give a presentation and discuss the possibility of creating an application solution in ThinSoft that could meet their needs. Sharon said “when Gib and John came to New Jersey to give their presentation, they were very adamant that our needs could be built into the ThinSoft product.”

The decision was made shortly after to begin development for a solution that would meet the unique needs of their organization. When asked why the YMCA of the Oranges chose to work with ThinSoft Sharon said, “Working with ThinSoft was very appealing since there was a previous business relationship with the budget module we were using.” She also went on to say, “ThinSoft gave us the flexibility to start with a blank canvas to build a solution that would fit our specific needs, while other software vendors were not able to do so.”

A Successful Partnership for Growth

The development project was finished in less than a year, and from 2013 to 2014 the Time and Attendance module was implemented in all six of the YMCA of the Oranges locations. Throughout the development project, John Carr and Tammy Snyder were very helpful and insightful when working with the YMCA. Senior Accountant Trish Testa stated, “John and Tammy were very easy to work with, they had a very thorough knowledge of the ThinSoft product, were responsive to any problems, and were very patient with us. They continue to be helpful to this day whenever we run into issues, and are quick to come up with solutions.”

Benefits to YMCA of the Oranges

Since its implementation, the Time and Attendance Module has produced many benefits for YMCA of the Oranges. Trish said, "We now feel that we have very accurate payroll data, everything is automated and we don't waste time doing manual entry like we had in the past." Sharon went on to say, "Our executive directors are able to identify staffing problems. Managers are able to tell where and when they are understaffed or overstaffed and make adjustments according to the data they are given."

"Customized functionality is one of the many reasons that we have such a diverse product to offer," said Gib Underdown, ThinSoft General Manager. "They worked with our team and designed the solution that made their process and procedures much more efficient and effective, which is always our goal."

About the Metropolitan YMCA of the Oranges

Founded in 1885 by industrialist Samuel Colgate, revivalist Dwight L. Moody and YMCA professional Sumner F. Dudley, the Metropolitan YMCA of the Oranges has always looked after its New Jersey Community. Members of the community embrace the YMCA for its cause, including an early member by the name of Thomas Edison who brought electricity to the original YMCA of the Oranges. Serving more than 181,000 members and program participants, the YMCA of the Oranges has the long-standing relationships and physical presence not just to promise, but to deliver, lasting personal and social change. As the largest association of YMCAs in New Jersey, their six YMCA branches offer a diverse array of programs for people of all ages. www.metroymcas.org

About Unique Systems, Inc.

Unique Systems, Inc. is a wholly owned subsidiary of Aktion Associates, Inc., both headquartered in Maumee, Ohio. Unique Systems specializes in custom software solutions for YMCA organizations; from urban and metro locations, to multi-branches and single locations. To learn more, please visit www.uniqsys.com or to learn more about Aktion Associates, please visit www.aktion.com.



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Top 5 Benefits for Metropolitan YMCA of the Oranges

1. Eliminated manual tracking and entry of time, attendance and schedules
2. Improved visibility and control in scheduling to avoid both overstaffing and understaffing
3. Automated payroll processes to ensure accuracy
4. Daily administrative functions are integrated, efficient and accurate
5. Staff is more productive and can focus more attention to serving members

We deliver solutions to enhance your organization

At Unique Systems, Inc., we specialize in the delivery of leading-edge technologies to help our customers run a more efficient and effective organization. We pride ourselves with delivering innovative solutions and exceptional service to each our valued customers.

Contact us today to learn more about what we can do for you.